

The Electronic Systems Center's Hansconian

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Anzalone assumes command of wing

by Celeste Brooks
66th Air Base Wing

Col. Chris T. Anzalone assumed command of the 66th Air Base Wing on Monday during a traditional military ceremony on the flight line.

Lt. Gen. Ronald T. Kadish, Electronic Systems Center commander, presided over the ceremony.

After the Band of Liberty performed the national anthem and the Patriot Honor Guard posted the colors, Anzalone accepted command of the 66th Air Base Wing in a time-honored ceremony by accepting the unit's flag from Kadish.



Col. Chris T. Anzalone

The General then spoke to the crowd. "The 66th Air Base Wing performs a vital function for us, the Electronic Systems Center, in supporting the execution of our mission and simply stated, that mission is to put together the best weapon systems that are available to this country," said Kadish. "A major part of this Electronic Systems Center support is the running of Hanscom Air Force Base, and the 66th Air Base Wing is charged with that responsibility. It has a rich heritage since 1941, when P-40s flew from these very runways in front of us. And there has been much change over the past 57 years as we have grown both as a country and as an Air Force into what we are today. The command position of the 66th Air Base Wing is one of great trust and responsibility. It is charged, and the commander is charged, with everything from building maintenance and telephone service to the security of each individual that comes to work here every day," he said.

"[The 66th Air Base Wing] has won about every award there is to win in the United States Air Force, and we expect that to continue and be improved on even more in the com-

ing years, under the leadership of Colonel Anzalone," said Kadish. "All you have to do is read his biography to know he is a proven leader and an outstanding communicator. Being a rated navigator with over 1100 hours of flying time, he understands the Air Force flying mission. And more importantly, he understands the Electronic Systems Center mission as well."

"Colonel Anzalone, you have your command in front of you. They are some of the best in the Air Force, and they offer new challenges to you as a commander and a leader," concluded Kadish.

Anzalone also spoke to the Hanscom employees and community leaders gathered.

"I'm excited because I have the distinct opportunity to continue this mission, the mission of the 66th Air Base Wing, and work with some of the Air Force's finest ... and that includes all of Team Hanscom," he said. "The mission to me is clear. The mission is to support the acquisition of electronic and information systems for the defense of our nation."

"As an electronic warfare officer and program monitor when I was at the Pentagon, I am professionally excited to be associated with those folks that I consider to be the architects of the future. For at ESC and the System Program Offices and laboratories at Hanscom lie the schematics for achieving strategic victory through the innovative manipulation of information. To quote an old adage, information is power, and this base represents the means to take the United States Air Force to the next dimension of Air Power. And that dimension is represented by the power of information, and everything you do here at this base."

Anzalone then shared some of his vision for the 66th Air Base Wing.



photos by Linda LaBonte Britt

Lt. Gen. Ronald T. Kadish, Electronic Systems Center commander (left), passes the 66th Air Base Wing's flag to its new commander, Col. Chris T. Anzalone.

"We in the 66th Air Base Wing will continue to enhance facilities and improve infrastructure. We will act as the stewards for the Quality of Life of all those who live, play, and associate with Hanscom Air Force Base. We will continue to maintain a ready force, so we can mobilize and deploy in support of national objectives when tasked. Finally, we will continue the strong community relations we have with our proud neighbors.

We will continue to maintain a strong commitment to excellence and set high standards. Our primary measure of success is based on how well Headquarters ESC and our associate units succeed. Put simply, if our customers succeed, we succeed," he concluded.

After the ceremony, a reception was held at the Officers' Club.

Air Base Wing announces award winners for second quarter

by Celeste Brooks
66th Air Base Wing

The 66th Air Base Wing announced its second quarter winners at a breakfast Aug. 5 at the Officers' Club.

Senior Airman David J. Kimberling

Airman of the Quarter

During the second quarter, Kimberling of the 66th Medical Group filled a staff sergeant position while supervising one junior airman. He monitored the clinic employee health status of 145 employees assigned to the 66th Medical Group and orchestrated a

complete overhaul in the administration of the tuberculosis detection and control program. He also spearheaded a section self-inspection in preparation for an upcoming health services inspection and acted as an instructor at the 1998 Hanscom Bike and Blade Rodeo Event.

Staff Sgt. John Berardi

Noncommissioned Officer of the Quarter

Berardi, of the 66th Services Squadron, was hand-picked by his commander for a 120-day tasking to Aviano, Italy, where he arranged for a massive troop influx to live on site, saving \$900,000. He also

justified and acquired cellular telephones and land lines for the tent city, improving critical communication channels. Back at Hanscom as the NCOIC of the Fitness and Sports Center, he designed the layout for \$57,000 in cardiovascular equipment and directed the locker — See Winners (page 6)

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Investigators uncover scam aimed at military members

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Straight Talk

straight Talk provides two-way communication between Hanscom's 66th Air Base Wing commander and people on base.

A 24 hour-a-day telephone line and E-mail account (STRAIGHT TALK) are set up as ways for Hanscom's population to submit questions, complaints or comments, anonymously, if desired. All concerns are personally reviewed by the wing commander.

However, the quickest and most efficient way to communicate comments or complaints is to go right to the source. To assist you, we've listed points of contact and telephone numbers for several key support organizations.

Also, don't forget your supervisor,



Col. Chris T. Anzalone
66th Air Base Wing Commander

commander or first sergeant — they're there to help you.

If you are not satisfied with the response you receive, or are unable to solve the problem, please call the Straight Talk hot line at 3-3732.

■ 66th Air Base Wing Vice Commander	Maj. Chris P. Wright.....3-3901
Col. Matt Jackson.....3-2302	■ Mission Support Squadron Commander
■ 66th Support Group Commander	Maj. Darrell P. Keating3-8875
Col. Peggy A. Shaw.....3-2302	■ Security Police Commander
■ ESC Senior Enlisted Advisor	Maj. Roger A. McNeal.....3-4150
Chief Master Sgt. Michael Kerver.....3-5115	■ Communication, Information Division Director
■ Medical Commander	Lt. Col. Diana M. Youngs.....3-7500
Col. Patrick F. Phelan.....3-4703	■ Civilian Personnel Division Director
■ Civil Engineer Commander	L. Fay Striker.....3-2723
Lt. Col. Patrick R. Daly.....3-3526	■ Logistics Squadron Commander
■ Services Commander	Lt. Col. Donald A. Flowers.....3-3461

Air show crowds

Q I'd like to know why there were so many civilians at the air show on Friday? I thought it was only open for the base. There was so much traffic on base that I had a hard time getting my dehydrated eight and a half month pregnant wife home.

able within program funds available.

In phase three, which consisted of 128 units, the contractor's bid was significantly lower and we could afford to buy air conditioning within the program amount; meaning not everyone would get air conditioning.

We understand there's a deficiency in providing air conditioning and we are working a plan to remedy this. We're

A As you noticed, Friday was a small practice day at the Air Show.

As is our normal custom, base residents, workers, safety zone residents and businesses were invited. We also invite other special groups that would have difficulties attending the main show days ... such as special needs, youth, veterans groups, etc.

We understand that it's a major change for our base traffic and we thank you for your patience in supporting this important community relations event.

Time for some Air Conditioning

Q I live on Patterson Road and have lived here for three hot summers. I know the other half of our street has air conditioning and I was wondering when are we getting air conditioning installed in our house?

A As part of a whole house upgrade project, constructed in late 1980s to early 1990s, air conditioning was included as a bid option.

In the first two phases of construction, which consisted of a total of 220 units, contractor bids were higher than the government estimated and air conditioning options were not afford-

also conducting a study entitled the "Housing Community Plan," which will identify all deficiencies in housing from which our future projects will be programmed. We already know that our lack of air conditioning will be one of the major deficiencies identified for a future project.

We want to ensure that everyone has air conditioning over the next few years.

Thanks for the great question.

Disposing of worn flags

Q Hello, I recently picked up a new American Flag from the Self Help store and would like to properly dispose of my old worn flag.

Is there any organization on base that collects the flags for disposal? I know the regulation recommends burning the flag as a proper way of disposal, however, is there a ceremony that accompanies the burning?

Thank you for your assistance in this matter.

A I'm really glad that you've asked such important questions. To begin with, the United States Flag Code 36s 176(k) states: "The flag, when it is in such condition that it is no longer a fitting emblem of display, should be destroyed in a dignified way, preferably by burning."

Normally when a new flag is picked up from the Self Help store, the old flag is left there for the Boy Scouts on base to gather for disposal on Flag Day in June. Unfortunately, this year the flag burning ceremony had to be rescheduled to July because of the weather ... as a matter of fact, the Hansconian featured a front page article highlighting this event.

The ceremony consists of the flag being folded into a coffin-shaped rectangle, which is then placed into a roaring fire and is followed by a respectful memorial service by singing "God Bless America." For more information on additional locations to drop off your worn flags on base for the Boy Scouts, call Staff Sgt. Mark Bergeron at 271-6179.

If you live off base, contact your church, synagogue, chamber of commerce or local newspaper to find out where the closest location is to drop off worn flags. I hope this answers your questions on proper flag disposal.

Air Force has zero tolerance for discrimination, sexual harassment

For discrimination and sexual harassment, the Air Force has "zero tolerance."

In fact, Air Force officials deem equal opportunity a readiness issue because unless workers feel their environment is free from discrimination and harassment, cohesion and effectiveness will break down.

The Air Force emphasizes equal opportunity through education programs and open lines of communication at all levels of command.

During a 20-year career, an enlisted person receives an average of 13 hours of equal opportunity training, while officers average 25 hours. In 1995, the Air Force chief of staff directed Equal Opportunity 2000 Awareness training to teach all air-



men about Air Force policy, the impact of inappropriate behavior on the mission, individual roles and responsibilities in combating discrimination and expected behavior.

By June 1, more than 377,000 people had been trained. This includes 289,303 on active duty, 87,151 civilians, 523 reservists and 145 guardsmen. Equal op-

portunity education starts in basic training and continues at every level of professional military education.

There are several ways to file an equal opportunity complaint or concern. Avenues include the chain of command, social actions, the inspector general, senior enlisted adviser, chaplain and security police. Airmen's complaints go through

social actions; civilian complaints are channeled through the Equal Employment Opportunity Commission.

A dedicated hotline established in 1995 collects more information on harassment and discrimination and is available to report possible incidents.

By July 1, the hotline received 554 complaints, of which 322 were referred to another agency such as the Air Force Office of Special Investigations, inspector general and security police. The hotline has logged an average of three to five calls per month in the last year.

The hotline is manned during duty hours and can be reached by calling (800) 558-1404 or DSN 487-7849.

The Electronic Systems Center's Hansconian

The Hansconian is published by Community Newspapers, a private firm in no way connected with the U.S. Air Force, under exclusive written contract with Hanscom Air Force Base, Mass.

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Submitting articles

Articles must be submitted by e-mail (hansconian@hanscom.af.mil) or brought in on a 3.5-inch floppy disk or a zip disk to Bldg. 1606, Room 110. Submissions must be received at least one week prior to each Friday's publication.

Paid ads

To purchase a display ad call Ann Reynolds at 978-371-5723.

Classified ads

Hansconian free classified ads are available to

anyone affiliated with the base. Ads run for two weeks.

Business and rental ads are available for a fee. Call (781) 433-7940.

To place an ad, first complete a classified ad form. Forms are available in the ESC Public Affairs Office, Bldg. 1606, Room 109, or through the LAN at: X:\ESC-PA\Classify.doc.

Next, mail the form through BITC to ESC/PA, fax a copy to Theresa Feely at 3-5077 or hand-carry it to the above location. Deadline is noon Friday.

For more information, call the Hansconian office at 3-3912.

Delivery problems

Call 1-800-722-1914 for problems or questions concerning newspaper delivery to base housing.

Call the Hansconian office if you have questions concerning newspaper delivery to base buildings.

Hansconian On-line

Visit the Hansconian on the world wide web at www.hanscom.af.mil/Hansconian

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Antiterrorism training program schedule set

by Celeste Brooks
66th Air Base Wing

Hanscom's Office of Special Investigations will offer three Level 1 Antiterrorism and Force Protection briefings on the fourth Wednesday of each month, starting this month. The classes will be held at 9 a.m., 11 a.m., and 2 p.m. at the base theater.

There has been an increase in the number of terrorism acts in recent years, such as the Khobar Towers bombing, the Oklahoma City bombing, the World Trade Center bombing and the bombing at the Olympics. As a result, the Department of Defense implemented a mandatory antiterrorism class for both military and civilian DoD employees to promote an awareness of AT/FP.

All DoD military and civilian employees must attend this unclassified training at least every 12 months. Anyone PCSing or going TDY overseas must have had the training in the last six months—to include dependents PCSing overseas.

Active duty members, civilian employees and dependents should not be issued PCS or TDY orders until the training is complete. Special Agent Jonathan Makris recommends that anyone in a position to receive a short-notice TDY (less than four weeks notice) attend the training at least every six months to ensure readiness.

The briefing lasts about an hour and covers counterintelligence awareness, protection of the president and antiterrorism level 1. More specifically, some topics addressed include special precautions for Government travelers and their families, ground and air transportation security and what to do in a hostage situation.

The antiterrorism program was started here last August, but without a set schedule for the briefings, attendance was low. OSI was providing several briefings a week to groups of only one to eight people. With its manpower stretched by serving New England, New York and Canada, the OSI Counterintelligence Division found itself dedicating almost a third of its time to providing briefings and not conducting its primary job, counterintelligence investigations.

"We only have four counterintelligence agents," said Makris, "and the DoD/USAF training requirement severely impacted our available time. In addition to Hanscom, our office was suddenly tasked to provide briefings to six Air National Guard bases, one Air Force Reserve base, four active duty locations throughout the New England area, and additional active duty locations in Canada. We simply could not handle that by provid-

ing multiple briefings at Hanscom on a daily or weekly basis."

Relief came with the publication of new regulations. The Air Force Specialty Code supplement tasks all Air Force Material Command commanders and directors to ensure their personnel are trained and the training is documented.

In concert with Lt. Gen. Ronald T. Kadish, Electronic System Center commander, and his staff, the 66th Air Base Wing Education and Training Division took on the responsibility of establishing training dates, times and location. Maj. Richard Keating is working with each Hanscom training manager to ensure every DoD member of the Hanscom community receives this required training.

Beginning Aug. 26, OSI will provide this training on the fourth Wednesday of each month at the Base Theater. Out-of-cycle briefings will not be accomplished except for emergency short notice "deployments" (not TDY or PCS assignments).

"It's up to the commanders to make sure that their folks get this training before they PCS or go TDY," said Makris. "This is a very serious issue because technically folks aren't supposed to travel without having had this training." Also, OSI provides individual classified country briefings for personnel traveling to countries that are considered "critical" by DoD. Currently there are no countries designated as critical.

OSI provides general threat and travel precautions on the Threat Information Center. "The Threat Information System is currently in the process of being moved to our (OSI's) home page," said Special Agent Shan Nuckols. "We update a country's threat level every week or two and that will let folks know if they need to come see us. In addition, if they have a question about the date of the monthly briefing, they will be able to find the answer there." It is anticipated that the TIC will be operational on the OSI Home Page by September 1998.

The first day of Level 1 Antiterrorism/Force Protection Briefings will be Aug. 26 at the Base Theater at 9 a.m., 11 a.m. and 2 p.m.



(Photo by Tech. Sgt. Joe Bela)

Workers continue to clear debris and rubble following the bombing of the U.S. Embassy in downtown Nairobi, Kenya. Bombings such as the recent attacks on the embassies in Kenya and Tanzania highlight the need to be informed on how to protect yourself from terrorists.

Check with your unit training manager for further details and when your unit may attend.

Lincoln Integrated Preschool has fall registration lottery

The Lincoln Public Schools Integrated Preschool at Hanscom will hold a lottery drawing of names of preschoolers for the three remaining spaces for preschool classes for the 1998-99 school year Aug. 31 at 10 a.m. in the Middle School conference room.

This is the second lottery drawing and it is for families moving to the base between March and August or who missed the announcement of the March lottery drawing. Children eligible need to be three years old by Dec. 1.

There is one space left in each of the three classes as follows: a morning class for children born between Oct. 2, 1993 and Oct. 1, 1994; an afternoon class for children born between Oct. 2, 1994 and May 31, 1995; and a morning class (beginning mid-fall) for children born between June 1, 1995 and Dec. 1, 1995.

Contact Alison Adkins, the Integrated Preschool coordinating teacher, at 259-9889 to be added to the list of interested families if you haven't already put your child's name on the lottery list for August. Families are welcome to attend the lottery drawing, but there is no need to be present.

The Integrated Preschool provides an inclusive setting for educating Hanscom preschool children with identified special needs with their peers. This program is part of the military contract with Lincoln Public Schools and does not have a tuition fee.

For information call Adkins.

What should you do in a bomb threat?

Commentary by Maj. Heather M. Ktenidis
66th Medical Group

While I was stationed at Carswell AFB, Texas, we experienced several bomb threats at the base hospital, BX and commissary.

The persons who received these calls were calm and astute enough to follow their bomb threat checklists. This allowed the base security forces to apprehend the persons making the bomb threats. If you received a bomb threat today, do you know what to do?

The first thing you should do is remain calm, try to keep the caller on the line and listen carefully for details — anything that may identify the caller. For example, note the phone number of the caller if your phone has Caller ID; listen for any background noise, such as radio, traffic, TV, people in background, etc.; and listen to the clarity of the call. Try to discern if the call is long distance, a mobile phone or a local call. Was the voice male or female? Note the tone, emotion and auditory characteristics of the caller's voice. Also note language characteristics and any accent the caller may have.

Record this information in the appropriate blocks of the AF Form 440 (Bomb Threat Aid). Remember to ask the caller as many of the questions as you can from

the form and record the caller's answers on the form.

While you are on the phone with the caller, signal someone else in the area to call the base operator by dialing 0, inform the base operator a bomb threat is being received and give the extension number the caller is on. Also have them contact security forces. Finally, leave the phone off the hook. Do not hang up even if the caller hangs up.

When leaving your work area, do not turn off the lights or handle any suspicious packages. Also, do not use cellular phones, or portable or mobile radios in the immediate area. These actions could set off the bomb device. Take the completed bomb threat card with you and notify your supervisor or call security forces at 3-2314 using a phone in another location.

You should have an AF Form 440 by your phone. If you do not, contact your publications manager to order one for you. Armed with this information, you should be able to respond appropriately to a telephone bomb threat.

Your organization should review and comply with bomb threat procedures and responsibilities as outlined in the Hanscom Resource Protection Plan. For information, contact your security manager or Staff Sgt. Kristi Mayo, Base Resource Protection manager at 3-2318.

Education Fair Thursday

Hanscom's Education Fair will be Thursday from 10 a.m. to 2 p.m. at the Officers' Club.

The event has been moved from the Enlisted Club to accommodate the expanded number of schools — 30 college and university programs, both undergraduate and graduate, will be represented.

The increase in the number of colleges and universities present is due to the fact that several New Hampshire schools are attending, Maj. Rick Keating, Commander of the Education and Training Flight said.

"This year, we've expanded

our roster to serve our potential students who live in New Hampshire. We invited Rivier, Franklin Pierce, New Hampshire College, and University of New Hampshire Continuing Education," he said.

Additional colleges attending the job fair include UMass Lowell, UMass Boston, Middlesex Community College and the Massachusetts School of Law.

The fair is open to anyone including military members, civilians, spouses and high school students.

For more information, contact the Education Center at 3-3120.

PUBLIC NOTICE

The Joint Commission on Accreditation of Healthcare Organizations will conduct an accreditation survey of the 66th Medical Group from Aug. 24 to 26.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission standards. Survey results will be used to determine whether, and the conditions under which accreditation should be awarded the organization.

Joint Commission standards deal with organizational quality of care issues and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives at the time of the survey. Information presented at the interview will

be carefully evaluated for relevance to the accreditation process.

Requests for a public information interview must be made in writing and should be sent to the Joint Commission no later than five working days before the survey begins. The request must also indicate the nature of the information to be provided at the interview. Such requests should be addressed to:

Division of Accreditation Operations
Organization Liaison
Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

The Joint Commission will acknowledge such requests in writing or by telephone and will inform the organization of the request for any interview. The organization will, in turn, notify the interviewee of the date, time and place of the meeting.

Quitting: one ex-smoker's story

Commentary by Master Sgt. Daryl Mayer
ESC Public Affairs

Well, I finally did it.

On July 31, I went an entire day without smoking a cigarette. Now that may not seem like a big deal but the last time I went that long without smoking, Jimmy Carter was still in the White House.

Wow, that was a long time ago.

As a matter of fact, the longest I had been without a cigarette, other than when I was sleeping, was eight hours. And that was on an airline flight from London to Atlanta. I'm not exactly proud to say that I thought long and hard about unhooking one of those bathroom smoke detectors. Instead I just sat there sulking and thinking about how all those non-smokers who changed the rules about smoking on planes were a bunch of big babies. Second-hand smoke my!

It's safe to say the cigarettes really had a hold on me.

That's why I never tried to quit before. I wasn't one of those "I can quit anytime I want to" smokers. I knew all along that I couldn't do it. I was hooked and I knew it. I didn't need any doctors or the Food and Drug Administration to tell me how addictive nicotine was ... I was living it.

If I went much more than an hour without a cigarette I started to get woozy and have headaches. There I was trudging along smoking two packs every day, and then I stopped.

What happened?

Well strangely enough, both my parents quit. My parents, who smoked just as much as I did and twice as long, quit. Just like that.

And that really made me think.

I mean if Mom and Dad could do it, why couldn't I?

I asked Mom how she was able to kick these damn things and she told me about Zyban. She said it somehow helped remove the nicotine addiction. Once the addiction was gone, all she had to do was break the habit.

Most of all, it worked for her and Dad.

Hmm, maybe this could work for me too.

Then I heard that the Health and Wellness Center and the Base Clinic were offering a smoking cessation class using Zyban. Without thinking long enough to chicken out, I signed up.

When I went to the class they told me about a bunch of side effects like dry mouth and insomnia. Seemed like a small price to me. And as it turned out, I never experienced any of the side effects.

They also told me to watch taking other medications with the Zyban. Well, I don't take any prescriptions so that one didn't apply to me.

Whoops! Guess I should have paid better attention to that particular briefing. I don't really want to go into specifics here but taking cough syrup while on

Zyban is not a good idea.

Just trust me on this one.

Once I had established July 31 as my "quit date," I began taking my pills religiously.

After about a week on the Zyban I began to notice a big difference. I could go for over an hour without a cigarette without having the nicotine demons swoop down and drag me outside.

So I decided to take advantage and start cutting back. Soon, I realized that I could easily go three or even four hours without a cigarette. Hmmp, piece of cake.

Just about the same time I thought that this "quitting thing" was going to be ridiculously easy, I hit my quit date.

As soon as blankets were off and my feet hit the floor, I headed downstairs to smoke.

"No — now wait a minute," I thought. "I don't do that anymore because as of today I am a non-smoker."

"Yeah that's the ticket, I quit."

"Now, where did I put my ashtray?"

"Now cut that out!"

"Alright, now all I have to do is stop thinking about smoking."

"OK, I'm not thinking about smoking, I'm not thinking about smoking, I'm not thinking about smoking ..." (This "Buddhist's chant method" seemed to be most effective when paired with the fetal position.)

I realize this is all a bit weird, but I was under a lot of stress! Not smoking was a new feeling. And it felt weird.

The bottom line is that the first day wasn't exactly easy. (OK, the chanting thing was a joke, but in the interest of still playing up the "sympathy factor" with my wife, it was kind of hard.) I mean, I didn't have any "nicotine fits," but every so often I felt like I was forgetting to do something.

It seemed that as long as I kept my mind occupied I was OK. So I tried to keep busy.

And I drank a large glass of water every time I wanted a cigarette. After all, I didn't want to gain 20 pounds eating candy. (The Air Force frowns on fat people, even if they are non-smokers.)

So is it working? Yes. And it's going to work because no matter how bad or hard it gets, I'm not giving up now. I've made it this far and as long as I don't smoke that first cigarette, I'm finished for good. No turning back!

Well, it appears I've covered just about all the bases ... except two. First, why did I decide to write about my experience? The answer is simple. I decided to quit because my Mom and Dad did it. That made it seem possible. Perhaps this story might have the same effect on someone else.

Secondly, why did I quit? Another easy one. You see, I'm 35 years old and no matter what anyone says I am absolutely, positively convinced of one fact.

I'm too young to die.

Correction

The Teen Forum article in the Aug. 7 edition of the *Hansconian* incorrectly stated that five pieces were on order for a skateboard park for teens.

In fact, the skateboard park has not been approved, and therefore the pieces have not been ordered.

SSG's Field Assistance Branch cure for the common computer cold

by Staff Sgt. Beverly F. Isik
Standard Systems Group Public Affairs

MAXWELL AIR FORCE BASE - GUNTER ANNEX, Ala. – Analysts from the Standard Systems Group's Field Assistance Branch said they have just what the doctor ordered.

A cure for what ails you.

Or at least the "Remedy" for what's ailing your personal computer.

The Field Assistance Branch is primarily an Air Force help desk. However, reporting to the Electronic Systems Center, Hanscom AFB, the analysts field nearly 15,000 calls each month from military installations around the world.

Running a 24-hour help desk for computer and software support since 1971, analysts answer questions, provide guidance and resolve problems on more than 100 different automated information systems either developed or released through SSG.

For example, the Cargo Movement Operating System used by material handlers during air and surface freight shipments; the Core Automated Maintenance System used by aircraft maintenance technicians as a record-keeping database to maintain mission readiness in support of warfighting and mobility requirements; Logistics Module which enables mobility specialists to schedule deployment actions and ensure all mobility supplies are readily available; and Air Force Operations Resource Management System which tracks pilot flying records.

As technology advanced and PCs became as common as telephones in today's workplace, FAB managers said they realized the limitations of the mainframe problem management system or MAPPER. Hopple said they brought in an independent consultant to

evaluate the tools and processes used in the Field Assistance Branch.

"Our MAPPER software is like a dinosaur," he said. "It has simply outgrown itself," he said.

With the migration of automated systems from the UNISYS mainframe which housed the old system, to minicomputers and client-server platforms, Hopple said fewer customers had the ability to connect to the database to research problems and view Systems Advisory Notices and Heads-Up Messages.

"This is basically a transition from an old mainframe-based problem tracking resolution software, to a newer commercial product," explained Lt. Col. Robert J. Glitz, chief of SSG's Software Factory Customer Support Division.

Officials assembled a team to look for ways to make information in the MAPPER database available to more customers. Seven analysts from the branch began designing system requirements, starting with the basics like screen design, and everyone in the work center was able to work with the independent contractor.

According to Hopple, the selection process proved to be quite a challenge because, during the last two or three years, the commercial help desk industry grew tremendously and a variety of help desk software was available. "We wanted our help desk to be a complete commercial off-the-shelf solution," he said. "After testing numerous software packages, we decided on the Remedy-based system."

He said they also chose to add case based reasoning or artificial intelligence, electronic documentation and business reports functions at the same time. "All together, the team was extremely satisfied with the end product," he said.

Remedy, as well as its associated add-ons, became a reality at SSG July 22, when Senior Airman David Morehead took the first call

using the new program. "This system has great potential," Morehead said. "Once it's fully implemented, it's going to be a great process."

Hopple said officials are working to consolidate SSG's medical, Local Area Network and Management Information System help desks within the Field Assistance Branch. They haven't made a decision on whether other help desks like the Combat Ammunition System, Supply and Defense Message System - Air Force will physically be incorporated, but branch managers said they will use the Remedy solution system.

Field Assistance Branch officials are also working on exchanging trouble tickets with help desks in the Defense Information Systems Agency and several others throughout the Department of Defense.

Although a tangible cost savings cannot be determined yet, Hopple said the upgrade will modernize the branch's problem-solving capabilities, improve response time to the customer, and bring them more in line with commercial industry standards.

Remedy, Hopple explained, will provide a greater range of problem-solving tools, not only to the end user, but to the help desk agent as well. "The bottom line of any help desk operation is solving problems and answering customer questions," he said. "Because the new system is more user friendly, customers now have greater access to the information they need to resolve their problems."

One feature of the new system, case based reasoning, allows customers to ask a series of questions and the computer will more than likely be able to provide a solution.

"One of the neatest things we'll be using now is the Artificial Intelligence," Hopple said. "It's fully automated and we consider this the

real showcase of the new system."

Artificial intelligence, according to the master sergeant, will free up FAB agents to handle more technically complex problems and provide an even higher level of customer support. He said experts feel confident that the customer won't miss any aspects of the old system. Not only does Remedy give callers a chance to solve problems on their own, any time day or night, the project officer said the improved technology allows agents to solve problems faster than ever.

One such improvement is that each customer will have an identification number the analyst takes at the beginning of each call. "So when you call, instead of giving your name, base, phone number – basic biographical information," Hopple explained, "you just give your customer ID number. This will save a lot of time."

Although artificial intelligence requires no human intervention, Hopple emphasized that analysts are always available. "We realize there are always going to be people who want a warm, fuzzy body to talk to," he assured. "We will never take that away from our customers. We'll always have people here to answer the phone."

As technology continues to grow, the already staggering number of calls coming into the Field Assistance Branch is expected to increase proportionally. SSG officials are looking for eligible 3C0X1s with field experience in networking or as system monitors and database managers to apply for a special duty with the Field Assistance Branch. For more information call Chief Master Sgt. Todd Anderson at DSN 596-5693. Applications for the four-year controlled tour should go through the Equal Plus system.

Winners (from page 1)

program that eliminated a 175 person waiting list.

Master Sgt. Randolph Wilson Senior Noncommissioned Officer of the Quarter

As superintendent of the Information Systems Branch of the 66th Communications and Information Division, Wilson accurately



Master Sgt. Randolph Wilson

stall electronic signs. On his own time, he acted as a representative for Habitat for Humanity, organizing military volunteers for weekend work on project houses and providing technical and construction expertise.

Judith A. Trabucco Civilian of the Quarter, Category I

Trabucco, of the 66th Air Base Wing Legal Office held down two full-time positions due to a vacancy created by her promotion to legal assistant and magistrate court clerk. Since she took over the Magistrate Court Program, the Legal Office has a 100 percent conviction rate. She collected all past due civil recovery fines owed to the Army Air Force Exchange Service and coordinated the installation of a desperately needed voice mail system for the legal office. Trabucco is a Girl Scout leader and heavily involved in her local high school.



1st Lt. Michael Staples

Christos A. Zousimas Civilian of the Quarter, Category II

Zousimas, of the 66th Logistics Squadron, was the driving force to eliminate slow-moving items in Base Supply, saving \$100,000 in excess reductions. He was also the catalyst to eliminate cylinder stor-

age, cutting \$108,000 in disposal costs. He implemented a Supply Division self-assessment program and initiated a review of equipment custodian training. He also volunteered to be the human relations advisor for the Supply Division and organized the annual Supply Appreciation Day for supply personnel.

Diana N. Callais Civilian of the Quarter, Category III

Callais, of the Enlisted Club, worked with management to establish a consistent bingo program for Friday nights and reviewed the dues list for exempt and honorary members, ensuring members were paying the correct amount for memberships. She also filled in as a waitress on several occasions and helped get functions set up on time when the club was shorthanded. Outside work, Callais served as vice president and acting president for the Enlisted Wives' Club.

Staff Sgt. Ewart Smith Quality Assurance Evaluator of the Quarter

Smith, of the 66th Civil Engineer Squadron restructured the small appliance repair contract servicing the dormitories, gymnasium, and billeting and mastered all as-



Judith A. Trabucco

pects and nuances of the \$650,000 per year refuse and recycling contract. He prepared monthly random and periodic inspection data for over 70 facilities and researched and wrote the statement of work for installing new breezeway floors for housing units. He also opened the lines of communication between CE, the building managers, contracting and the contractor, ensuring all groups are working to satisfy the customer.

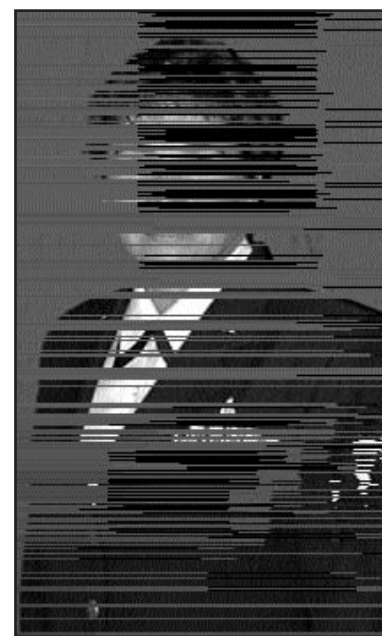
Tech. Sgt. Denise Keeley Quality Individual of the Quarter

Keeley, of the 66th Medical Group, presented quality training to 20 sections, with each class specifically tailored to the customer's needs. She conducted six customer focused seminars for more than 100 clinic personnel and initiated "quality binders" to assist in the devel-

opment of the mission, vision and value statements for individual sections within the medical group. She also tracks "A Suggestion About a Process" program suggestions, processing four in the second quarter.

Medical Records/Ambulatory Services Team Quality Team of the Quarter

This section maintains over 10,300 outpatient records/cases for 3,400 beneficiaries monthly from a six-state region. During the second quarter, it incorporated 500 Army medical records within days when a Veterans Administration contract



Tech. Sgt. Denise Keeley

expired. Team members devoted countless off-duty hours researching a year's backlog of paperwork, establishing a new process which decreased the time required to accomplish research from six months to two weeks. They also implemented the first unit cataloging system, developed an effective orientation program for newcomers, and volunteered to work the Bike and Blade Rodeo.

Pamela P. Lane Volunteer of the Quarter

Lane is the coordinator for the largest Protestant worship service's Children's Church Ministry. She



Pamela P. Lane



Staff Sgt. (sel.) Patrick Latour

developed the curriculum and organized an adult staff to lead the children's church service while integrating teen helpers to assist in managing the service. She created and directed an Easter skit for an audience of 250 people and coordinated and assisted in leading 35 children to visit and sing at the Bedford Veterans' Center. She is a member of the Hanscom Primary School Advisory Board and a leader for Hanscom's Tiger Cubs, Den 2.

Staff Sergeant (sel) Patrick Latour Enlisted Honor Guard Member of the Quarter

Patrick Latour is described by the officer-in-charge of B Flight as "a natural leader, and one of the



Christos A. Zousimas

sharpest individuals I have come across." Latour has served on 68 details and often leads the team in funerals when the OIC cannot attend.

Capt. Mark Connell Officer Honor Guard Member of the Quarter

During the second quarter, Connell was the positive motivation factor for the flight during times of stress. He performed in the top percentage of the flight for number of details performed.



Staff Sgt. John Berardi

New warehouse opens

by Christopher Mack
66 Logistics Squadron

A ribbon cutting ceremony was held July 28, to celebrate the official opening of Bldg. 1729, the HAZMAT warehouse and reuse center.

Through dedicated teamwork efforts from Civil Engineering, Logistics, Contracting and SGOAB, the culmination of a four year renovation project reached its fruition.

The logistics squadron was proud to announce the move of HAZMAT Pharmacy warehouse and reuse/recycling operations to Bldg. 1729 located at 51 Chenault Street, next to the Education Center.

With the recent publication of Air Force Instruction 32-7086, Hazardous Materials Management, the opening of this facility supports Air Force directives calling for the reduction of hazardous material usage through centralized control.

The ceremony included an invocation by Chaplain (Capt.) Bill Burrell, and remarks from Col. Matt Jackson and Lt. Col. Don Flowers. Following the official ceremony, guests were treated to a tour of the facility, refreshments and an interactive display. Guests also had the opportunity to test their HAZMAT knowledge with a short quiz. The winner Staff Sgt. Rhonda Smith, LGS won a plant for her dazzling knowledge of environmental, safety, health and HAZMAT issues.

The opening of the new warehouse facility is designed to improve program operations with as little impact to the customer as possible. The following changes will affect the customer directly. Authorization request forms can be submitted at either the new facility, Bldg. 1729, or our original office located in Bldg. 1614.

Submission of hazardous materials to the reuse inventory will also occur in Bldg. 1729. Any organizations that have excess materials are required to turn-in the property to the HAZMAT Reuse program. The program saved over \$7,100 in organization operation and maintenance expenditures since its inception in the spring of 1997 by redirecting the material to other base organizations which have use requirements.

To learn more about the program designed to protect the worker and “save the planet” for our future generations, stop by and visit Bldg, 1729.

Questions regarding the Hazardous Material Pharmacy program may be directed to Diane Fillebrown, Program Manager, 3-5443.

Telemarketing scam discovered

by Special Agent Kenneth J. Vincellette
Air Force OSI, Holloman AFB

Recently, individuals and companies representing themselves as affiliates of Kodak have been targeting U.S. military personnel for the purpose of enticing participation in a discount photography club.

Telemarketers contact military personnel targeted from telephone company listings, advise them they are prize winners and arrange for one of their representatives to deliver the prize.

Sales personnel, trained to represent themselves as being affiliated with Kodak, arrive at the potential victim’s house and present a money saving package for food, gifts, electronic equipment, vehicles and other varied items.

No gifts are presented at this first meeting, but the military personnel are pressured to take advantage of the photography club offer and to enter into contracts valued at \$1,500 - \$2,000. Many of the items offered as “free” are often used and possibly stolen merchandise.

Individuals and names of organizations allegedly involved in this scam have been identified as:

Patrick Sordies

Debra Kay Lamey
Anja Eddie

Centennial Enterprises, Inc., One Boardwalk, Suite 200, Thousand Oaks CA 91360;

Centennial, P.O. Box 1982, Fargo ND 58107,

Travelers Acceptance Corp., PO Box 917, Carlsbad, CA 92018-0917.

Scherling Photography, PO Box 8888, Winnipeg, Manitoba, Canada R3C

Sierra Vista Financial Corporation, 197 E Fry Blvd, Sierra Vista, AZ 85635

Temper-Sensor Group of AZ

To date, this scam has adversely affected 63 military members in four areas: Holloman AFB, NM.; Colorado Springs, Colo.; FT. Huachuca, Ariz.; and Calif.

If you have been affected by these activities or any of the listed organizations have contacted you, contact Special Agent Marc Collazo at 3-4608.

Hanscom runner trains for AF marathon

by Dave Pearson
ESC Public Affairs

"I'm not going for speed, I'm just going for fun," said Lt. Col. Philip Roberts who will tackle the 26.2 miles of the Air Force Marathon at Wright-Patterson Air Force Base, Ohio Sept. 19.

Running in last year's inaugural Air Force marathon, Roberts, chief of Infrastructure Directorate Management Operations as part of Electronic Systems Center Defense Information Infrastructure-Air Force office is preparing for his second marathon ever. "I've run 10Ks and things like that in the past," said Roberts who's longest race up to last year's marathon was a 15K.

A recreational runner for most of his life, Roberts took a few years off until the marathon came around. Part of the reason Roberts tried the marathon was to "lose some weight and get back in shape," he said. In preparing for his re-

turn to running and his greatest challenge yet, he started out by calling his dad, a running coach.

Roberts started his training by putting together a plan based on reading and finding a plan that best suited his goals. "I started in April — May a year ago when I was running the first one. That's when I put the plan together. I had plenty of time to train, nice and easy. It's interesting, because of the articles you read, one of the prominent injuries or mistakes that people have that are just starting is they over train — they don't take enough time to rest, so I ran and I rested and had a good mix and finished last year and hope to do the same this year," said Robert.

Overcoming the physical exhaustion of running such a great distance is "just a mental thing," Roberts said. His training includes running five days a week for 45 minutes to one hour and a long run every other week for up to two

hours. Roberts adds 15 minutes to his long run each time to increase his endurance.

Finding time hasn't been a problem either. Running "doesn't take a whole extra chunk out of the day," he said explaining that he runs after work while waiting for rush hour to ease up.

Last year, Roberts "finished which was my goal ... finishing and walking the next day." Likewise, this year "running time is not critical," he said, stating that he is running the marathon for recreation. Although, "maybe someday," Roberts said he may run the Boston Marathon.

Just have fun and put a plan together said Roberts as advice for beginning runners. "Develop your own plan."

The second annual Air Force Marathon takes place Sept. 19. Deadline for registration is Sept. 5. Call 1-800-467-1823 or visit <http://afmarathon.wpafb.af.mil> for information.



Lt. Col. Philip Roberts

Base's top cycle ergometry performers announced

Excellence In Aerobic Fitness For Calendar Year 1998

Top 10 percent

Name	Unit
1. 1st Lt. Joseph Parisi	ESC/MC
2. 2nd Lt. Seong Monahan	ESC/MC
3. 1st Lt. Claudine Davenport	ESC/MC
4. 1st Lt. Matt Carter	ESC/MC
5. 1st Lt. Nick Capotosto	ESC/MC
6. 2nd Lt. Matthew Burba	ESC/MC
7. Capt. Dana Madsen	ABW/CE
8. Capt. Anita Compagnone	ABW/SG
9. Capt. Gregory Jablunovsky	ESC/FX
10. Staff Sgt. Jodi Hardcastle	ABW/SC
11. Lt. Col. Michael Ennis	ESC/FC
12. Airman Randy Hammons	ABW/SC
13. 2nd Lt. Ken Cope	ABW/SC
14. Airman Robert Walpole	ABW/SC
15. Airman 1st Class Cameron Littmon	ABW/SC
16. Maj. Brian Donnelly	ESC/ZJ
17. Col. Steven Webb	ESC/ZJ
18. Capt. Thomas Klemas	AFRL
19. Lt. Col. Joe Wheatley	JPPSO
20. Senior Airman Annette Jones	66 MSS
21. Senior Master Sgt. J. P. Coulter	ACCSOE
22. Airman 1st Class Jasmine Corbo	66 MSS

23. 1st Lt. Peter Kelly	ESC/IY
24. 1st Lt. Quy Nguyen	ESC/IY
25. Capt. Glade Taylor	ESC/IY
26. Airman 1st Class Aaron Price	ABW/CE
27. Capt. Leslie Bond	ESC/IY
28. Master Sgt. Ricardo Velez	ESC/IY
29. Senior Airman Mike Long	ABW/CE
30. Capt. Kristen Koconis	ESC/AC
31. Capt. Robert Goodwin	ESC/AC
32. 1st Lt. Lara Deresky	ESC/AC
33. Airman 1st Class Steven Fice	ABW/CE

Top 25 percent

Name	Unit
34. 1st Lt. Michael Traw	ESC/MC
35. Maj. Thomas Faulconer	ESC/JA
36. Staff Sgt. Alex Ciccarone	ABW/SG
37. Master Sgt. Ricky Hawes	ABW/CE
38. Senior Airman Joe Buchanan	ABW/CE
39. Staff Sgt. Ray Courterier	ABW/CE
40. Senior Airman James Mullarkey	ABW/CE
41. Airman Basic Matthew Poce	ABW/CE
42. Staff Sgt. Eric Boden	ABW/CE
43. 2nd Lt. Randall Roberts	ABW/CE
44. Master Sgt. Bob Rockenstire	ABW/CE
45. Staff Sgt. Chris Asuncion	ABW/SC

46. Airman 1st Class David Mott	ABW/SC
47. Airman Marcia Taylor	ABW/SC
48. 1st Lt. Alex Walan	ESC/AC
49. Capt. John Hudanich	AFRL
50. Maj. Bernard Warren	ESC/CO
51. Lt. Col. Glynn Firmin	ESC/CO
52. Senior Airman Eddy Holmes	ABW/CE
53. 2nd Lt. Chris Gay	ESC/IY
54. Lt. Col. Mike Markow	ESC/IY
55. Col. Charles Jones	ESC/IY
56. Lt. Col. Neal Fox	ESC/IY
57. Col. Carlos Martinez	ESC/CU
58. Lt. Col. Brian Whalen	ACCSOE
59. Lt. Col. Willie Nunn	ACCSOE
60. Capt. David Johnson	ACCSOE
61. Staff Sgt. Timothy Morse	MEPS
62. 1st Lt. John Greenway	ESC/IY
63. Senior Master Sgt. Ann Ring	ESC/FX
64. 1st Lt. Ruben Montoya	ESC/JS
65. Staff Sgt. Martin Rios	ABW/LG
66. 2nd Lt. Tim Boyle	ESC/AC
67. Capt. Todd Foster	ESC/AC
68. 1st Lt. Mike Plantenga	ESC/AC
69. Capt. Stephen Demianczyk	ABW/CE
70. Senior Airman C. Merrell	ABW/CE

Student helps team win state soccer championship

by Maj. Ken McArthur
Center Ops

While the rest of the base was busy enjoying the airshow Aug 1 and 2, Hanscom Middle School student Greg McArthur was busy winning the State Soccer Championship with his Eastern Massachusetts District Select teammates as part of the Olympic Development Program.

For the Olympic Development Program, Massachusetts is divided into nine districts, of which Hanscom is part of the Eastern Massachusetts District. The eastern Massachusetts region is com-

posed of over 33 towns including local towns Bedford, Winchester, Wilmington, Woburn, Billerica and Lexington.

In May, McArthur was selected for the Eastern Massachusetts District team after a series of four tryouts.

The team started playing in late June and continued through to the end of July. The team had a very intensive schedule, practicing 1 to 2 times a week, while playing 14 games in 5 weeks against other district teams. For the first four weeks, McArthur played forward and was the second leading scorer on the team, delivering a 3-goal perfor-

mance in one game. However, the week before the State Tournament, McArthur was switched to Center Mid-fielder to strengthen and help control the ball in the mid-field.

During the state tournament, the team faced off against the Northern Massachusetts District team and dominated the game, winning 3-0. In the second game, the team faced a very strong Central Massachusetts team which had beaten Eastern Massachusetts in two previous meetings.

However, this game turned out differently, with McArthur leading the winning attack late in the second half. From his mid-field

position he brought the ball up-field, took a shot from the left-side which was deflected by a defender. He then chased the ball down, stole it from a defender and drilled the ball to the right side, where a teammate kicked it in for the winning goal in the 1-0 victory for Eastern Massachusetts.

In the Semi-finals, Eastern Massachusetts faced a very strong South Shore team, but came away with another 1-0 victory, with McArthur again having the winning assist from the mid-field position.

In the finals, they faced the North Shore Massachusetts team

which had previously beaten them before. However, this game turned out differently, as the Eastern Massachusetts team struck quickly in the first 2 minutes with a long pass from McArthur in the middle setting up the eventual goal. He then iced the victory for the Eastern Mass team by scoring the second goal for a 2-0 victory and the State Championship.

McArthur will be entering the 8th grade at Hanscom Middle School in the Fall. He will be competing for a spot on the State Soccer Select team in November.

IG personal conference period set for August 24

Chief Master Sgt. Gene K. Hulen of the Air Force Inspection Agency will conduct a fraud, waste, abuse and personal conference period for all personnel Aug. 24 from 1 to 2 p.m. The conference period will be held at the Carroll Conference Center, Bldg. 1305.

Appointments may be made by calling 3-4703. Individuals may see Hulen without an appointment; however, to minimize waiting, an appointment is best.

The purpose of the conference is to provide Hanscom with an opportunity to communicate directly with the Air Force IG representative.

However, not all matters are appropriate for action by the AF/IG representative. Some of these matters include, but are not limited to, civilian EEO complaints, claims against the government, correction of military records, appeals of enlisted performance reports and officer performance reports, the Suggestion Program and those matters covered by negotiated grievance procedures in the Master Labor Agreement.

Fraud, waste and abuse disclosures, personal complaints other than those identified above, and those matters involving base medical operations will be accepted.

Nine graduate from Airman Leadership School

by Staff Sgt. Dawn Daniels
Airman Leadership School

The Hanscom Air Force Base Airman Leadership School Class 98E, graduated nine students in a ceremony held at the NCO club July 23.

Retired Chief Master Sgt. Bernard E. Bickford, Headquarters, Maine Air National Guard Human Resource Advisor was the guest speaker.

The philosophy of Hanscom's Airman Leadership School is to educate the students by expanding their perspective of the military. The school seeks to encourage students to realize the nature of supervisory tasks; as well as to understand that they are not perfect. Once they have realized this, they are expected to become more com-

passionate and understanding supervisors

Senior Airman Stefano A. Zircill, 66th Support Group, was named the John L. Levitow award winner of class 98E. The Levitow award is given to the student who exemplifies outstanding academic achievement, demonstrates leadership abilities, maintains an outstanding attitude and military bearing and behavior.

Senior Airman Matthew C. Knoll, 66th Medical Group, was the Academic Achievement or Distinguished graduate winner. Distinguished graduates earn the award based on test scores, performance appraisals and are in the top 10 percent of their class.

Senior Airman Natasha R. Marsteller, 85th Aerial Port Squadron, was the Leadership Award recipient. This award is

given to the student who made significant and unselfish contributions to the overall success of the ALS class. This includes exceptional class participation and team skills, as well as maintaining a high level of energy and enthusiasm throughout the class. The award recognizes the student possessing the qualities needed for the success of tomorrow's Air Force.

Airman Leadership School graduates included, Senior Airman Michael W. Heller and Senior Airman Jeffrey T. Ryals, 66th Civil Engineering Squadron; Senior Airman Abdul M. Cooper, 66th Air Base Wing; Senior Airman Sean T. Ball, 20th Air Support Operations Squadron, Ft. Drum, N.Y.; Senior Airman Joseph C. Wengler, 66th Space Warning Squadron, Sagamore and Senior Airman Sandy P. Le, 66th Air Base Wing.

Volunteers needed to share cultural awareness

by Master Sgt. Matt Rzewnicki
66th Air Base Wing

The Social Actions Office seeks volunteers to create committees for Hispanic Heritage Month or Native American Heritage Month.

This is an opportunity to share cultural awareness with the Hanscom community. If you are interested in becoming a committee member call 3-2532, 3-3796 or 3-2515.

National Hispanic Heritage Month (September-October)

In 1968, Congress passed a resolution requesting that the President annually issue a proclamation designating September as National Hispanic Heritage recognition month. The observance is officially celebrated from Sept. 15 through Oct. 15.

Sept. 15 and 16 are significant because six Central American countries, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua and Mexico, became independent on these dates. The observance highlights diverse Hispanic contributions and cultures.

Native American Indian Heritage Month in November - The first Presidential Proclamation was signed in 1989 declaring the week beginning Dec. 3 1989 as National American Indian Heritage Week.

In October 1991, a new proclamation declared November each year to be National American Indian Heritage Month. The culture of the Native American Indian, as well as the unique and essential contributions made by this group of Americans to the United States, is to be recognized during this month.

Calendar of Events

Today

Chapter luncheon

The Yankee Chapter of the American Society of Military Comptrollers will hold a luncheon from 11:30 a.m. to 2 p.m. Thursday at the Sheraton Lexington Inn.

Cost of the Mexican buffet is \$21 for members and \$23 for non-members. Call 3-9513 for tickets by noon today.

Wednesday

Luncheon

The United States Air Force Band of Liberty will hold a going-away luncheon for Tech. Sgt. Amy Nichols at Vinny Testa's restaurant in Lexington Wednesday, at 11:30 a.m. The cost is \$11 per person.

Anyone who would like to attend should contact Master Sgt. Pete Harrison at 3-7917 no later than noon Monday.

Thursday

1998 Education Fair

The 1998 Education Fair will be held today, 10 a.m. to 2 p.m. at the Officer's Club Ballroom. Over 30 Colleges will attend.

Upcoming and Weeklies

Savings Bonds

Downsizing of the Department of Defense has produced cost saving measures wherever possible.

One of these measures is to eliminate retention of the hard copy of U.S. Savings Bonds for members who have their bonds held in safekeeping at the Defense Finance and Accounting Service, - Denver, Colo. These were bonds issued before October 1994 and must be returned to members by the year 2000.

Members who fall into this cat-

egory will be sent a letter requesting a mailing address.

Questions should be directed to Military Pay at 3-1516.

Selection boards

Air Force officials have announced the schedule for selection boards convening Jan. 1, 1999 to June 30, 1999. The schedule begins with Special Selection Boards Jan. 11 followed by the Senior Master Sgt. Evaluation Board on Feb. 1. The major line/JAG/chaplain/ MSC/NC/BSC and captain JAG boards convene on Mar. 8. The captain BSC/MS/NC boards start on March 23 followed by the first session of the Air National Guard Colonel Federal Recognition Review Board March 24. The lieutenant colonel line/JAG/ MSC/NC and BSC Boards will convene April 19. The Enlisted Supplemental Board starts on May 10 followed by the special selection and captain JAG Boards on 24 May.

For information contact the Career Enhancements office at 3-3303.

Retirement

The Electronic Systems Center and the Acquisition Development Office announces the retirement of Col. Thomas W. Mahler after 26 years of distinguished service.

The retirement dinner is scheduled for the Officer's Club Ballroom Aug. 27 at 6 p.m. The retirement ceremony is scheduled for 10 a.m. Aug. 28 in the Officer's Club Ballroom.

Anyone wishing to attend should RSVP for the dinner by Monday to 1st Lt. Craig Parisot 3-3588, 1st Lt. Dave Wilson 3-7435, or Pauline

French at 3-7387. No RSVP is necessary for the ceremony.

Senior executive service

The Office of Personnel Management recently announced the new executive core qualifications for the SES. A workshop will be held Oct. 8 at the base theater at noon. The workshops are especially geared for employees at the GS/GM-13/14/15 level or equivalent.

Registration is required. To register or to request special accommodations. Call (202) 606-1915 or fax your name, agency and commercial telephone number (202) 606-2126. OPM will confirm registrations.

Scholarships for Outstanding Airmen to ROTC

The Air Force ROTC Scholarships for Outstanding Airmen Program authorizes commanders to identify outstanding and deserving Airmen for two to four year undergraduate scholarships.

Commanders are encouraged to seek out their strongest performers with exceptional potential, motivating them to complete college degrees and be commissioned through Air Force ROTC.

These scholarships pay for all required tuition and fees and textbooks, but do not include room and

board. Air Force Material Command has received four slots. Selectees will attend college starting in Fall '99.

Scholarships for Outstanding Airman ROTC winners are required to separate from active duty to accept the scholarship. Once they do, they will receive a scholarship paying full tuition, fees, books and \$150 per month.

In return they agree to accept a commission and serve on active duty for four years upon graduation (additional commitment may apply to those elected for aviation duty). Individuals must be commissioned before age 27, and must have a minimum grade point average of 2.5.

Due to the lengthy application process and the time required to obtain Air Force Officer Qualification Test and SAT test results, interested individuals should begin the process now. Applications will be due in September. Interested individuals should call 3-3120 and schedule an appointment with an education counselor.

Family Services seeks new coordinator

The Family Support Center is recruiting for the volunteer position of Family Services Volunteer Coordinator.

Other vacancies include wel-

coming, office and records committee chairs. Family Services is the hub of activity for families and singles arriving and departing Hanscom.

The volunteer coordinator position is a six-month term requiring 15 to 20 hours per week.

Free childcare is provided volunteers.

The coordinator oversees seven volunteer programs, ensuring quality services are provided in the Loan Locker, STRIPES, Layette, Welcome Committee, Office, Playgroup and Brochures. The coordinator will also chair monthly board meetings, organize special events and provide two-way communication between 20 volunteers and the Family Support Center staff.

Candidates should be well organized and have excellent people skills. Computer skills and prior Family Services experience are desirable, but training is available.

Call Sondra Albano at 3-4222 to apply.

Housing office closure

The Family Housing office will be closed every Tuesday at 2:30 p.m. for staff meeting and training. Emergency service can be handled by calling 3-4590. If you have any questions call Kim Kintzel, housing manager at 3-3387.

Colonial



Theater



Courtesy photo of www.movieweb.com

Friday 7:30 p.m. DIRTY WORK - Mitch and Sam have been laughed at and thrown out of every job, every friendship and every relationship they've ever tried to hold. But there's one thing Mitch and Sam can do better than anyone else. They can serve revenge anyway you want it, for a price. **PG-13** (crude sexual humor and language) **82 min** Starring: **Norm MacDonald & Chevy Chase**

Saturday 1p.m. MULAN - A spirited young Chinese woman disguises herself as a man and joins the Chinese army in ancient China. She is aided by Mushu, a pint-sized guardian dragon, who counsels her while she trains to be a warrior and bring victory to her country and honor to her family. Story is based on a real Chinese legend and where even today a large number of daughters are named Mulan because it's such an honorable name. (Animated) **G 88 min**

Saturday 7:30 p.m. THE X FILES MOVIE - Based on the award winning television series, FBI Special Agents Mulder and Scully are drawn into a global web of intrigue while investigating the mysterious bombing of a Dallas office building and the secrets buried inside. **PG-13** (some intense violence and gore) **122 min** Starring: David Duchovny & Gillian Anderson

Sunday 7:30 p.m. OUT OF SIGHT - Wily bank robber Jack Foley, causes anything but peace by escaping from prison. He plans to rob a tycoon and ends up seducing the female marshal who's supposed to capture him. **R** (language and some strong violence) **126 min** Starring: **George Clooney & Jennifer Lopez**

Admission is \$3 for adults and \$1.50 for children. Schedule is subject to change without notice. Call 3-7940 for movie information.

Patriot Dining Facility

The weekday hours of the facility are as follows:

Breakfast — 6 to 8 a.m.

Lunch — 11 a.m. to 1 p.m.

Dinner — 4 to 6 p.m.

Weekend and holiday hours:

Brunch — 7 a.m. to 1 p.m.

Supper — 4 to 6 p.m.

Today

Lunch: sloppy Joe, parmesan fish *

Dinner: mock fillet, vegetable tetrazzini*

Saturday

Brunch: barbecued beef cubes, Chinese five spice chicken*

Supper: chicken nuggets, vegetarian pizza*

Sunday

Brunch: mostacolli with basil sauce, chicken stir-fry*

Supper: roast beef, grilled ham steaks*

Monday

Lunch: Cajun meatloaf, Creole spaghetti*

Dinner: barbecued cubed franks, chicken lo-mein*

Tuesday

Lunch: ham, macaroni, tomato casserole*

Dinner: reuben sandwich, lemon turkey with pasta*

Wednesday

Lunch: veal jagerschnitzel, sauerbraten *

Dinner: barbecued pork cubes, chicken enchiladas *

Thursday

Lunch: beef stew, hot and spicy chicken

Dinner: chicken a'la king, roast loin pork*

Items listed with an "*" are "Check it Out" Healthy items. For information on the Patriot Dining Facility or the menu, contact Master Sgt. Harold Warnett at 3-2189. NOTE: Menu items subject to change.

Happenings

Employment Assistance

❑ **Resume Critique Clinic** will be held at the Family Support Center Wednesday from 11 a.m. to 1 p.m. Employment assistance specialists and group attendees openly review completed resumes. This is a great opportunity to get feedback on your work and to learn from others. The class size is limited to six. Bring lunch. Call 3-4222 to sign up.

❑ **Spouse employment assistance** will be provided at the Family Support Center on Monday through Friday. The Career Focus Program manager will assist spouses with career planning, part-time and full-time employment, long distance job search, resume writing, and job interviewing skills. Call Jacqui Thomas at 3-4222 for an appointment.

❑ **Job search networking group** will be held at the Family Support Center on Mondays, from 5:30 to 7:30 p.m. Learn how to explore career and job options, obtain leads on employers and job opportunities, and market yourself effectively. Share ideas with other career changers. Call 3-4222 to sign up.

❑ **Focusing and assessment** will be held at the Family Support Center Aug. 20 from 10:30 a.m. to 1 p.m. Aim for the job you are best suited for by first assessing your skills and interests. Call 3-4222 to sign up.

Fitness Enhancement

❑ **Video: "Eating healthy for the best years"** will be shown at the HAWC Aug. 17 from noon to 12:30 p.m.

❑ **How to say what I mean: A communication class** will be held Aug. 19 from 10:30 a.m. to noon at the Health and Wellness Center.

❑ **Sleep hygiene:** How to get some Zzzz's! is a class that will be held at the HAWC Aug. 20 from 2 to 3:30 p.m. Please call 3-6560 to register.

❑ **Starting and maintaining an exercise program** will be held at the HAWC Aug. 20 from 6 to 7 p.m. Exercise can sometimes appear difficult and time-consuming. The staff helps look at the three essential parts of fitness: cardiovascular health, flexibility, and strength. Take the first step by calling 3-6560 to register.

Relationships

❑ **Divorced or separated parents' group** will be held at the Family Support Center Aug. 21 from 11:30 a.m. to 12:30 p.m. A monthly support and education group for parents dealing with divorce or separation. Both emotional and practical issues are discussed, including coping mechanisms for you and your children, stages of grieving and healing, and starting over. Facilitated by Patricia Marquis, licensed independent clinical social worker. Call 3-4222 to sign up.

Religious Activities

Chapel, Bldg. 1603, 3-3538

❑ **Catholic masses:** Saturdays at 5 p.m., Sundays at 7:30 and 11 a.m. and weekdays at 12:05 p.m.

❑ **Protestant worship:** General Protestant Service — Sundays at 9 a.m.; Gospel Service — Sundays at 12:30 p.m.

❑ **Jewish services:** The first and third Friday of the month from 11:30 a.m. to 12:30 p.m.

❑ **Eastern Orthodox** information contact Tech. Sgt. James M. Boubonis at 274-8714.

❑ **For information** on chapel services, call 3-3538 or 3-3539.

Work And Life

❑ **Smooth move seminar** will be held at the Family Support Center Aug. 18 from 9 to 11:30 a.m. Take charge of your PCS move. Learn what to expect from the agencies involved in your relocation. Finance, JPPSO, Housing, Claims and others will brief and answer questions. Spouses are encouraged to attend. Call 3-4222 to sign up.

❑ **Sponsor training** will be held at the Family Support Center Aug. 19 from 2 to 3 p.m. Learn what to expect, what is expected of you, and what base resources you can use to ensure our incoming service personnel and families have a smooth move to Hanscom. A prerequisite for all sponsors. Call 3-4222 to sign up.

Parenting

❑ **Preparing your child for a new school** will be held at the Family Support Center Aug. 17 from 5:30 to 7:30 p.m. All you need to know to help your child make a smooth transition to a new school. Presented by Harvard psychologist and school administrator Anne DeBoalt. Call 3-4222 to sign up.

Hanscom Primary and Middle School 274-7721, 274-7720

❑ The Hanscom Primary school will offer **full-day kindergarten** beginning in October for those children who will be five years old before Oct. 1. If you have any questions call the Hanscom Primary School at 274-7721.

Education Center, Bldg. 1728, 3-2021

❑ Education Center summer exam hours: The next test session will be Wednesday at 12:30 p.m. In the event of a scheduling conflict contact education services at 3-3120.

Thrift Shop, 274-8079

❑ Interested in spending a few hours at the Thrift Shop? Volunteers are still needed for Aug. 29 and every Saturday in September. Call Lisa Van Biene at 274-0236 for information.

❑ The shop will be closed until Thursday. For more information or to leave a message contact Kelly Comeau or Dawn King at 274-8079.

Civil Engineering

❑ **The base recycling program contractor** will pick up hamper bins or carts Wednesdays from 8 a.m. to 5 p.m. Bins must be consolidated in one location. The building manager must call the recycling office at 3-1582. Leave the building number and location of the carts on your message.

Deadlines are Tuesdays at noon. Messages left after noon Tuesdays will be sent to the contractor for pickup the next week.

Air Force Sergeants Association

❑ **The Air Force Sergeants Association** holds its monthly meeting the last Tuesday of the month at 2:30 p.m. in the Enlisted Club. The meeting is open to all ranks. For information, call Master Sgt. Rick Hawes at 3-8230.

Patriot Enlisted Association

❑ The association holds its monthly

meetings the third Wednesday of the month at 3 p.m. in the Enlisted Club. The meeting is open to all enlisted ranks.

Patriot Senior NCO Association

❑ **The top three** advises commanders and top three members, recommends policy changes on community issues and provides a voice concerning personnel assignment, housing and career development policies.

The association also serves as a base network for problem-solving, encourages comradeship and is actively involved in community affairs. Meetings are on the last Tuesday of every month. For information call Master Sgt. Jayson McPherson at 3-6874.

Company Grade Officers' Council

❑ Upcoming events include a pub night Aug. 22 and our annual picnic Sept. 18.

❑ Questions or comments? Call President 1st Lt. Craig Parisot 3-3588, Vice-President 1st Lt. Marty Mears 186-2673.

❑ Check out the council's new Centernet web site. It is at <http://esc.hanscom.af.mil/CGOC/org/CGOC.htm>, and is accessible only within Hanscom. This site will serve primarily as a functional site for Hanscom's CGOs.

Anyone with ideas or suggestions about the site should contact Mears at 186-2673.

Officers' Wives' Club

❑ The Hanscom Officers' Wives' Club will hold their annual Activities Night Tuesday in the Officers' Club Ballroom. This evening of dessert and coffee will feature exhibits from various service and informational or-

ganizations as well as OWC activity groups. No reservations are required and there will be no charge. All officers' wives and civilians' (GS-9 and above) wives are welcome. For more information, call Marlene Peeler at 274-9106.

Enlisted Wives' Club

❑ The Enlisted Wives' Club invites all single enlisted people and enlisted spouses to join the club. Our next meeting will be Sept. 14, at 7 p.m. the Community Center. For information, contact Tricia Kemens at 275-9431 or Celeste Brooks at 274-9039.

❑ The annual EWC Yard Sale will be held Aug. 22. For information, contact Diana Callais at 274-9472.

❑ The next social will be a lunch cruise on the pontoon boat Discovery down the Concord and Sudbury Rivers Aug. 30 where we will view the homes of the 1800's and nature at its best. Limited to club members only, the cost is \$10.35. Call Jean Pelletier at 274-9388 to sign up.

Cub Scouts

❑ **Cub scouting** provides boys a chance to learn and grow in a thriving program that is deep in tradition. If you have a boy interested in scouting or wish to volunteer, call Cubmaster Mark Edwards at 274-9875.

Girl Scouts

❑ The **Hanscom Girl Scouts** is a strong organization providing a wonderful avenue for girls to learn new skills, make lasting friendships and enjoy the world around them.

Any girl entering kindergarten through high school is welcome to join the fun. Scouts are always looking for adult volunteers. For questions or to volunteer call Keating at 274-0042.

People's Corner

Defense Information Infrastructure-Air Force (DI)

Welcome to **Michael Steele**. Farewell to **Diane MacLean** who left for Okinawa with her military husband and **Ken Forte** who is going to FM. Happy birthday to **Janice Ekberg**, **Cathey Parrott** and **Cathi Sparaco**.

Intelligence (IN)

Congratulations to **Senior Airman Richard** and his wife **Jennifer Shapiro** on the birth of their daughter, **Cameron Joyce**.

Information Operations (IY)

Happy birthday to **Steve Fierimonte** and **Senior Master Sgt. Bill Merrill**.

Congratulations to **Steve Chiasson** and his wife, **Diane**, on the birth of their new baby boy, **Stephen Jr.**

Welcome to **2nd Lt. Karl Gregor** of IYG and to our new summer hire, **Sonya Halverson**, of IYK.

Farewell and good luck to **1st Lt. Brian Gesuale** and also to **Capt. Russ Workman** who leaves to at-

tend law school.

Good luck also to **Capt. Paul Roelle** as he leaves to attend AFIT at North Carolina State University.

66th Medical Group(SG)

Happy birthday to **Lt. Col. Shirley Lockie** and **Maj. Betsaida Guzman**.

Congratulations to our newest **Staff Sgt. Selectees: Senior Airman Michelle Billings**, **Senior Airman Jason Danieli**, **Senior Airman Henry Debose**, **Senior Airman Matt Knoll** and **Senior Airman Wayne Sinclair**.

Congratulations to our quarterly award winners: **66th ABW Airman** of the Quarter to **Senior Airman Dave Kimberling**. **66th ABW Quality Individual** of the Quarter to **Tech. Sgt. Denise Keeley**. **66th ABW Quality Team** of the Quarter to **Medical Records/Ambulatory Services**.

66th Air Base Wing Command Post

Congratulations to **Senior Airman Daniel F. Podlogar** and **Senior Airman David B. Smith** on their promotions to staff sergeant.